

Return now to register for your

FREE heat pump guarantee

0020124843_01 GB 11 2011



Freepost RLYJ-YUTL-GHAE
GROUP SERVICE
Vaillant Group
Nottingham Road
Belper
Derbyshire
DE56 1JT



Register for your

FREE heat pump guarantee now

GB, IE



Because  Vaillant thinks ahead.

Thank you...

for purchasing a new Vaillant heat pump, which is one of the best engineered and most reliable heat pumps on the market today. Our confidence in the quality of craftsmanship and performance of our products is demonstrated by the Vaillant two year guarantee.

During...

the first year from installation the guarantee covers your heat pump against manufacturing defects for both parts and labour.

In order to extend this guarantee to the second year from installation all you have to do is ensure that your heat pump receives an annual service from when it is one year old. **(Please note that the cost of the service is not included in the guarantee).**

Should your heat pump develop a fault please contact your original installer or alternatively contact Vaillant Service on 0870 6060 777.

Important...

Return within 30 days for your **FREE 2 Year Guarantee**. Please complete the registration details and return the Registration Form opposite to:

Freepost RLYJ-YUTL-GHAE
GROUP SERVICE
Vaillant Group
Nottingham Road, Belper, Derbyshire
DE56 1JT

or call **FREE** on 0800 073 2141



The Registration Form must be completed and returned within 30 days of the heat pump being installed.

The heat pump must be serviced either by Vaillant Ltd. or another competent servicing company within one year of the installation date and the details recorded.

Vaillant is a member of the **Benchmark** initiative and fully supports the aims of the programme to encourage high standards of installation and commissioning as well as the regular servicing of all central heating systems to ensure safety and efficiency.



Two Year Guarantee Registration Form

Please complete all sections below in BLOCK CAPITALS and return within 30 days - or call free phone 0800 073 2141 quoting the reference VAGX47A.

Mr/Mrs/Ms		First Name	
		Surname	
Address			
Post Code (it is essential to fill in your Post Code)		Telephone (please include STD code)	
		Day	
		Evening	
Mobile phone Number			
Email address			
Are you the: (please tick) Property Owner? <input type="checkbox"/> or Tenant ? <input type="checkbox"/>			

Customer details

To the customer - this is how we will use your information
Vaillant Limited will use your information and may pass it on to their service providers, their own group companies and Vaillant Group UK Ltd companies, for the purpose of administering your guarantee, training, testing, quality control, research and statistical analysis. We, or they, may also use your information for marketing purposes and, from time to time, may wish to contact you by post, telephone, email or SMS. By submitting this registration form, you will be indicating your consent to receiving marketing messages from Vaillant Limited, its service providers, its group companies or Vaillant Group UK Ltd companies UNLESS you have indicated an objection to receiving such messages by ticking the relevant box below.

If you do **NOT** wish to be contacted about other products or services by post, please tick this box

If you do **NOT** wish to be contacted about other products or services by telephone, please tick this box

If you do **NOT** wish to be contacted about other products or services by email, please tick this box

If you do **NOT** wish to be contacted about other products or services by SMS, please tick this box

To the installer : If you intend to offer your customer breakdown and servicing protection and do not wish Vaillant Limited, its service providers, its group companies or Vaillant Group UK Ltd to send any such offers, please tick this box

Please note that if this box is ticked, then the customer will only receive a notice of guarantee registration.

Heat pump details

Date of Installation	
Please enter full serial number data here	

Installer details

Accreditation Body	Registration Number	
	Company Name	
	Installer's Name	
Address		
Post Code (it is essential to fill in your Post Code)		Telephone (please include STD code)
		Day
		Evening
Mobile phone Number		
Email address		

Benchmark commissioning completed and checklist fully filled in. []

Commissioning Engineer's Signature

Customer's Signature (To confirm satisfactory demonstration and receipt of manufacturer's literature)